V-Soft Digital's ServiceNow® Practice
Maximizing Your ServiceNow Investment

Meeting Budgets & Deadlines

V-Soft's diverse technology stack expertise drives successful ServiceNow migrations and implementations, delivering the results ServiceNow customers expect, on time and on budget.

Proven Expertise

V-Soft Digital offers unique experience, including affordable licensing, consulting, turn-key solutions, managed support and staffing. This maximizes efficiency and cuts implementation times in half.

V-Soft Value Adds

- Certified Consultants
- ServiceNow Training
- AI & Advanced Tech
- Diverse Tech Stack
- ROI Assessments
- Custom Retainer Teams

V-Soft Experience

- IT Service Management (ITSM)
- IT Operations Management (ITOM)
- Strategic Portfolio Management (SPM)
- Human Resources Service Management (HRSM)
- Customer Service Management (CSM)
- Governance, Risk & Compliance (GRC)
- SecOps
- AIOps
- Project Portfolio Management (PPM)
- Implementation Rescue
- Custom Applications/Portals
- Third-Party Integrations

Case Studies

Company
Publicly-Traded Software Company

Challenge
Struggled with 7 separate tools on difficult-to-use legacy platforms to perform a variety of tasks.

Solution
Integrated all tools together on one ServiceNow® platform with native mobile application access.

Result
Streamlined process with 50% reduction in expenses and 70% increase in efficiency.

Company
Top-Ranked Midwestern University

Challenge
Lost faith in the ServiceNow® platform because project deliverables and timelines were not being met.

Solution
Designed a customized, centralized service portal with automated workflows and notifications.

Result
70% increase in user satisfaction and 54% improvement in request processing performance.

servicenow. Partner — Elite

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